

MOBILE TICKETING INFORMATION & DIRECTIONS



Mobile ticketing is here to stay and with that comes a new kind of normal. Smartphones, apps, mobile tickets... This can be confusing for many. Not to worry... our staff at Green Bay Ticket Service can help you out.

PLEASE NOTE: IT IS VERY IMPORTANT TO READ THROUGH ALL OF THE INFORMATION EMAILED TO YOU WITH YOUR RECEIPT AND TAKE CARE OF DOWNLOADING YOUR GAME TICKETS AND TAILGATE PASSES PRIOR TO GAME DAY.

GAME TICKETS

CLICK HERE for a step by step guide to claiming, viewing and transferring your game tickets.

FIRST thing's FIRST.... IF YOU ALREADY HAVE A TICKETMASTER ACCOUNT, PLEASE MAKE SURE TO USE THE SAME EMAIL ADDRESS WHEN ORDERING. We will transfer the tickets to the email address you place your order with. SECONDLY, YOU WILL NEED TO DOWNLOAD THE GREEN BAY PACKERS APP ON TO YOUR SMARTPHONE.

Don't worry if you don't have a Ticketmaster account set up, we'll get to that shortly.

Once you place your order for game tickets, you will receive an email confirmation and receipt from Green Bay Ticket Service. This email will have a link with all of your documents (NOT game tickets). You will receive separate emails from Ticketmaster to claim your game tickets and from PMI Entertainment/Ticket Star to claim your tailgate passes.

Your GAME TICKET/ TAILGATE TICKET/ PARKING PASS receipt email will look like this:

This me ram:	ssage was seen with High Importance. Jern glenn@greenbagtocketeience.com>	Sent: Tue 1/25/2022
x: c: sbject:	GREEN BAY TICKET SERVICE INVOICE	
HANK	YOU FOR YOUR ORDER!	
LEASE	SEE ATTACHED RECEIPT & <u>READ ALL INFO BELOWI</u>	
he Paci icketm	xers have mobile ticketing	with. If you do not already have a link below.
+ PLEA	SE CLICK THROUGH THE FOLLOWING UNK TO VIEW ALL OF YOUR DOCUMENTS & DIRECTIONS ON MOBILE TICKETING** https://www.greenbayticketservice.com/content/uploaded/TicketTailgateParkingDocs.pdf	DOCUMENTS
YOU	HAVE ANY QUESTIONS OR ISSUES WITH TRANSFERRED TICKETS, PLEASE LET US KNOW PRIOR TO GAME DAY.	
AMET	ICKETS: SCREENSHOTS DO NOT WORK	
ou wi	LL RECEIVE A SEPARATE GAME TICKET TRANSFER EMAIL TO CLAIM YOUR TICKETS VIA TICKETMASTER. Please note: You will not see the tickets in your account until you receive the ticket transfer email and click through the Green Bay Packers app, select "account", "My Packers A/C" and "Sign in to Packers", input your Ticketmaster = Ander Waller. Confirm Lickets Instel on the Icon that anones no esch ticket unless growthed to save all tickets confirm tickets anones in your distal walter PlatIRT TO GAME TO LAV	h the link to accept the transfer. THEN al tickets. To save to your digital wallet

Please Note: Tickets MUST be presented on your smartphone. For larger groups, it is recommended to transfer the passes, through your GBP Ticketmaster account, to each individual in your group. If transferring tickets to group members, make sure to transfer passes <u>PRIOR TO</u> putting the remaining ticket(s) in your digital wallet. If all passes are added to your digital wallet, each pass will be scanned off your phone at the front gate.

The email to accept your tickets will look like this:



The email to accept your tailgate passes will look like this:

Once accepted, you will receive an email that looks like this:

Customer , th	e Tickets Are Yours - Complete This Last Step
	View and Save Tickets
C.©	Chicago Bears Sur- Sur (3, 301+6730 Bu)
	This email is NOT your ticket.
You succes	shilly accepted your licket transfer from Lynn@greenbayticketservice.com
You Have On	e important Step Left
View and save yo	ur tickets before you head to the event with these simple steps.
1. Download above*	for update the latest version of our app and sign in or bookmark the website
2. View your	ticket barcode in advance. This will help make sure it's saved and ready
3. Using an WiFi at th	Phone? Add your lickets to your Apple Wallet now and avoid slow or busy a stadum
· Please note this	account is senarate from Tratemaster and sinn in details may be different
If you have any g	uestions, we're here to help. Contact Us
10.1	
	© 2021 Ticketmaster. All rights reserved.
Cli	ck on "View and Save Tickets"
Th:	pring you to the Ticketmaster screen.
Sign In to	your account. You will see the
Sign In to	your account. You will see the pear in your account under Tickets
Sign In to tickets ap	your account. You will see the pear in your account under Tickets Add to your Digital Wallet PRIOR

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ticket star	Ticket Transfer	uunc <u>i sta</u> i	
A Designed PMI Entertainment Group	Green Bay Ticket Service wants to send you tickets:	Sign In	Miscillaneous Events 2023-2024
	No	Email *	New England
Green Bay Ticket Service wants to send you 2 tickets	Blitz Package Tailgate vs New England		Sat, Aug 19, 2023 - 3:30pm Bart Starr Tailgate Blitz Party
and a start at a solution	Bart Starr Taligate Birtz Parry	Password *	
This email is not a ticket.			My Tickets
Accept Transfer	Accept Transfer	Keep me signed in	T/2 General Admission
Or copy & paste this link into your browser: https://ik.fan/s/vdBsPWbx	Decline Transfer	Sign In	Ast to Google Water
Blitz Package Tailgate vs New England		Forgot Password	
Sat. Aug 19, 2023 - 3:30pm	Powered By	Create Account	
General Admission	PACIOLAN		Transfer
	© 2023 Paciolan All Rights Reserved		

Click "Accept Transfer" \rightarrow "Accept Transfer" \rightarrow Sign In/ Create a Ticket Star account \rightarrow Tailgate passes will show in your account. Click "Add to Wallet (Google or Apple)" to save passes to your phone. You may also access the website through your browser. Please go to **www.ticketstaronline.com**

It is recommended to add these tailgate passes to your digital wallet **PRIOR TO GAME DAY.**

For larger groups, you will have the option to transfer individual passes to each person through your Ticket Star Account.

* Passes can only be scanned ONCE and are voided after being scanned.

Shipping & Pickup Methods:

GAME TICKETS: Transferred via Ticketmaster to the email address used for ordering. You MUST download the Packers app on your smartphone in order to access the tickets.

TAILGATE PASSES:

BART STARR PLAZA BLITZ, CHAMPIONSHIP & MVP PARTIES: Transferred via Ticket Star to the email address used for ordering. Go to <u>www.ticketstaronline.com</u> and set up an account with the email address associated with your order. Follow the prompts once you receive the email.

D2: Wristband(s) will be mailed via USPS or FedEx (shipping charges apply).

PARKING PASSES:

BLUE LOT PARKING: Parking passes will be mailed via USPS or FedEx (shipping charges apply) or you may choose local pickup to have the pass available at the front gate of the Blue Lot. The Blue Lot opens up 6 hours before kickoff.

STADIUM PARKING PASSES: Stadium parking passes will be transferred via Ticketmaster.

IF YOU HAVE ANY QUESTIONS OR NEED ASSISTANCE, PLEASE CONTACT US BEFORE GAME DAY.

(920) 497-9204 sales@greenbayticketservice.com