

MOBILE TICKETING INFORMATION & DIRECTIONS



Mobile ticketing is here to stay and with that comes a new kind of normal. Smartphones, apps, mobile tickets... This can be confusing for many. Not to worry... our staff at Green Bay Ticket Service can help you out.

<u>PLEASE NOTE: IT IS VERY IMPORTANT TO READ THROUGH ALL OF THE INFORMATION EMAILED TO YOU</u> <u>WITH YOUR RECEIPT AND TAKE CARE OF DOWNLOADING YOUR GAME TICKETS AND TAILGATE PASSES</u> <u>PRIOR TO GAME DAY.</u>

GAME TICKETS

Here is a step by step guide to claiming, viewing and transferring your game tickets.

FIRST thing's FIRST.... IF YOU ALREADY HAVE A TICKETMASTER ACCOUNT, PLEASE MAKE SURE TO USE THE SAME EMAIL ADDRESS WHEN ORDERING. We will transfer the tickets to the email address you place your order with. SECONDLY, YOU WILL NEED TO DOWNLOAD THE GREEN BAY PACKERS APP ON TO YOUR SMARTPHONE.

Don't worry if you don't have a Ticketmaster account set up, we'll get to that shortly.

Once you place your order for game tickets, you will receive an email confirmation and receipt from Green Bay Ticket Service. This email will have a link with all of your documents (NOT game tickets). You will receive separate emails from Ticketmaster to claim your game tickets and from PMI Entertainment/Ticket Star to claim your tailgate passes.

Your GAME TICKET/ TAILGATE TICKET/ PARKING PASS receipt email will look like this:

This m	essage was sent with High importance.	
om:	Jern's synnibgreenbaytdatsbervick.com>	Sent: Tue 1/25/2022 1
c bbject:	GREEN BAY TICKET SERVICE INVOICE	
HANK	YOU FOR YOUR ORDER!	
PLEASE	SEE ATTACHED RECEIPT & READ ALL INFO BELOW!	
	ckers have mobile ticketing – this means you will not receive hard copy game tickets. ALL documents will be sent to you electronically. Game tickets will be transferred to the email address you used to place your order v naster account, it will prompt you to set one up. Please make sure to download the Green Bay Packers App on your smartphone today! Directions on how to view/ claim your game tickets are located in the documents	
+ PLEA	ASE CLICK THROUGH THE FOLLOWING UNK TO VIEW ALL OF YOUR DOCUMENTS & DIRECTIONS ON MOBILE TICKETING** https://www.greenbayticketservice.com/content/uploaded/TicketTailgateParkingDocs.pdf	DOCUMENTS
FYOU	HAVE ANY QUESTIONS OR ISSUES WITH TRANSFERRED TICKETS, PLEASE LET US KNOW PRIOR TO GAME DAY.	
GAMET	TICKETS: SCREENSHOTS DO NOT WORK	LINK
login to	ILL RECEIVE A SEPARATE GAME TICKET TRANSFER EMAIL TO CLAIM YOUR TICKETS VIA TICKETMASTER. Please note: You will not see the tickets in your account until you receive the ticket transfer email and click through the Green Bay Packers app, select "account," "My Packers A(C" and "Sign in to Packers", input your Ticketmaster = Apple Vallet. Android = 6 (Google) Payl, Cick on the icon that appears on each ticket unless promoted to save all tickets. Confirm tickets appear in your digital valiet PROM TO GAME DAY.	

Please Note: Tickets MUST be presented on your smartphone. For larger groups, it is recommended to transfer the passes, through your GBP Ticketmaster account, to each individual in your group. If transferring tickets to group members, make sure to transfer passes <u>PRIOR TO</u> putting the remaining ticket(s) in your digital wallet. If all passes are added to your digital wallet, each pass will be scanned off your phone at the front gate.

The email to accept your tickets will look like this:



The email to accept your tailgate passes will look like this:

Once accepted, you will receive an email that looks like this:

Customer , th	e Tickets Are Yours - Complete This Last Step				
	View and Save Tickets				
C.©	Chicago Bears Sur-Ger 12, 2021-03 20 Pal				
	This email is NOT your ticket.				
You succes	sfully accepted your licket transfer from Lynn@greenbayticketservice.cor				
You Have On	You Have One Important Step Left				
View and save your tickets before you head to the event with these simple steps.					
1. Download above*.	f or update the tatest version of our app and sign in or bookmark the website				
2. View your	ticket barcode in advance. This will help make sure it's saved and ready a reach the gate.				
	Phone? Add your tickets to your Apple Wallet now and avoid slow or busy				
* Please note, this	account is separate from Ticketmaster and sign in details may be different.				
	uestions, we're here to help. Contact Us				
	© 2021 Ticketmaster, All rights reserved.				
Cli	ck on "View and Save Tickets"				
	pring you to the Ticketmaster screen.				
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	your account. You will see the				
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Sign In to tickets ap	your account. You will see the				

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ticket star	Ticket Transfer	uche <u>t sta</u> l	
A Unition of PMI Entertainment Group	Green Bay Ticket Service wants to send you tickets:	Sign In	Mischlaneous Events 2020-2024 Blitz Package Tailgate vs
	Mission linguo usa Ecentes 2023-2029	Email *	New England
Green Bay Ticket Service	Blitz Package Tailgate vs New 23 2 England		Sat, Aug 19, 2023 - 3:30pm Bart Starr Tailgate Blitz Party
wants to send you 2 tickets	Sat, Aug 19, 2025 • 3 30pm Bart Starr Taligate Blitz Party	Password *	
This email is not a ticket.		inter-	My Tickets
Accept Transfer	Accept Transfer	Keep me signed in	1/2 General Admission
Or copy & paste this link into your browser: https://ik.fan/s/vdBsPWbx	Decline Transfer	Sign In	Asitue Google Wallet
Blitz Package Tailgate vs New England		Forgot Password	
Sat, Aug 19, 2023 - 3:30pm	Powered By	Create Account	Transfer
General Admission	PACIOLAN		Transfer.
	© 2023 Paciolan All Rights Reserved		

Click "Accept Transfer" \rightarrow "Accept Transfer" \rightarrow Sign In/ Create a Ticket Star account \rightarrow Tailgate passes will show in your account. Click "Add to Wallet (Google or Apple)" to save passes to your phone. You may also access the website through your browser. Please go to **www.ticketstaronline.com**

It is recommended to add these tailgate passes to your digital wallet **PRIOR TO GAME DAY.**

For larger groups, you will have the option to transfer individual passes to each person through your Ticket Star Account.

* Passes can only be scanned ONCE and are voided after being scanned.

Shipping & Pickup Methods:

GAME TICKETS: Transferred via Ticketmaster to the email address used for ordering. You MUST download the Packers app on your smartphone in order to access the tickets.

TAILGATE PASSES:

BART STARR PLAZA BLITZ, CHAMPIONSHIP & MVP PARTIES: Transferred via Ticket Star to the email address used for ordering. Go to <u>www.ticketstaronline.com</u> and set up an account with the email address associated with your order. Follow the prompts once you receive the email.

D2: Wristband(s) will be mailed via USPS or FedEx (shipping charges apply).

PARKING PASSES:

BLUE LOT PARKING: Parking passes will be mailed via USPS or FedEx (shipping charges apply) or you may choose local pickup to have the pass available at the front gate of the Blue Lot 3 ¹/₂ hours before kickoff on game day.

STADIUM PARKING PASSES: Stadium parking passes will be mailed via FedEx (shipping charges apply). It should be noted that some of the stadium parking passes are "season passes" meaning they are used for several games. IF you purchase a returnable parking pass, you MUST return the pass in time for the next home game (SASE included). Failure to do so will result in you being charged for each individual home game(s) the pass was sold for. This can get very pricey, so returning this pass in a timely manner is important. Lost parking passes will be charged for the remainder of the season.

IF YOU HAVE ANY QUESTIONS OR NEED ASSISTANCE, PLEASE CONTACT US <u>BEFORE GAME DAY</u>.

(920) 497-9204 sales@greenbayticketservice.com